

Breakaway

SMALL GROUP ESCORTED HOLIDAYS



Brilliant Breakaways for adults with learning disabilities since 1998

Welcome to our 2025 brochure!

We have lots of new destinations planned for this year as well as some old favourites. Whether this is your first Breakaway or you have been coming for years, we'd like to thank you for choosing and trusting us to provide your supported holiday. We have been delivering group holidays since 1998 and have a wealth of experience on which we run our Breakaways.

We know that holidaymakers look forward to getting away from everyday routine, discovering new places and skills and making friends. Ensuring those travelling enjoy their holiday while receiving the support they need is our top priority. We know that the breaks can also help develop an individual's independence in a unique way and at times provide much needed respite.

This year we are visiting some wonderful destinations in the British Isles; exploring the best tourist hotspots we can find. We are visiting Wales for its glorious scenery, castles and steam trains and Yorkshire for a tour of the Emmerdale set and historic York. We are returning to Cornwall this year for a surfing and yoga based active holiday and to Ireland to explore beautiful coastlines, visit a whisky factory and experience traditional craic.

We are also travelling to the Isle of Wight, the Cotswolds, the Midlands, London, Norfolk, Windsor, Blackpool and the south coast. We are returning to the Harry Potter Studios and have a brand-new break to Legoland and Chessington World of Adventures. For the active traveller we have our action-packed activity holiday at Essex Outdoors, a week aboard a Kennet and Avon canal boat and a week under canvas in France.

Beyond the UK, we are jetting off to Malta and to spectacular Cyprus, as well as running some fantastic breaks at our country cottage at Herly in Northern France. Travelling by Eurotunnel, we are kicking off with Marmalade making in our farmhouse kitchen with Penny in February. Oh, and don't forget our new festive cruise to visit the best Christmas markets in Northern Europe!

All our breaks are designed for adults with a mild to moderate learning disability who are looking to holiday independently in a small group, with our courier staff providing basic daily support. Some breaks can also accommodate travellers with additional support needs such as mobility restrictions. Please enquire at the time of booking. Our friendly office team of Maria and Lauren are happy to answer all of your questions on 01245 260330 or email info@breakawaysupportedholidays.co.uk

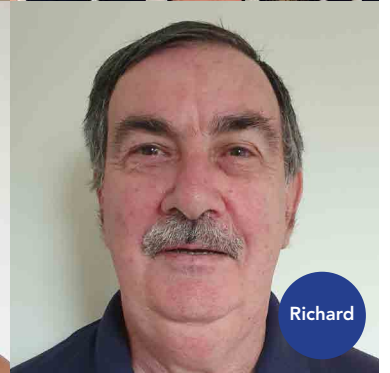
We are aware that for many people budgets are getting tighter and we truly believe that everyone deserves a holiday wherever possible. For this reason, we have held the 2024 prices for over 90% of our UK based breaks and kept increases at a minimum on others. We can also offer interest-free payment plans.

We hope you find just what you are looking for in our 2025 brochure and look forward to welcoming you on your next Breakaway soon!

Katy and Penny

MEET THE BREAKAWAY TEAM

We work hard to ensure you have a brilliant Breakaway - from helping you choose your holiday to driving you there and joining in the fun



01245 260330

info@breakawaysupportedholidays.co.uk

BREAKAWAY	DESTINATION	DEPARTS		RETURNS		DAYS	CODE	PRICE	PAGE
Penny's Marmalade Making	France	7	Feb	10	Feb	4	B9001	£995	6
Warners Party Weekend	Norfolk	7	Mar	10	Mar	4	B9002	£1,095	7
Harry Potter Studios	London	24	Mar	27	Mar	4	B9003	£1,475	7
Pool and Bowling Competition	Norfolk	7	Apr	11	Apr	5	B9004	£1,495	8
Warners Cotswolds	Cotswolds	21	Apr	25	Apr	5	B9005	£1,595	8
Warwick Castle & Cadbury World	Midlands	5	May	9	May	5	B9006	£1,625	9
Disney Explorer Spring	France	11	May	17	May	7	B9007	£2,650	9
Abba Blackpool	Blackpool	19	May	23	May	5	B9008	£1,625	10
Norfolk Steam Trains	Norfolk	26	May	30	May	5	B9009	£1,550	10
Malta Sunshine	Malta	4	Jun	11	Jun	8	B9010	£2,795	11
Butlins Fun	Bognor	9	Jun	13	Jun	5	B9011	£1,595	11
Isle of Wight	Isle of Wight	16	Jun	20	Jun	5	B9012	£1,695	12
Wheels Festival Great Yarmouth	Norfolk	20	Jun	23	Jun	4	B9013	£1,395	12
Cliff Richard Blackpool	Blackpool	23	Jun	27	Jun	5	B9014	£1,625	13
Yorkshire TV Soaps and more!	Yorkshire	2	Jul	6	Jul	5	B9015	£1,675	13
Center Parcs Summer & Safari	Longleat	7	Jul	11	Jul	5	B9016	£1,695	14
French Summer	Herly	14	Jul	19	Jul	6	B9017	£1,795	14
French Active Camping	Herly	21	Jul	25	Jul	5	B9018	£1,450	15
Outdoor Adventures	Essex	21	Jul	25	Jul	5	B9019	£1,495	15
Norfolk Seaside	Norfolk	4	Aug	8	Aug	5	B9020	£1,595	16

BREAKAWAY	DESTINATION	DEPARTS		RETURNS		DAYS	CODE	PRICE	PAGE
Potters All-Inclusive	Essex	11	Aug	15	Aug	5	B9021	£1,850	16
Norfolk Seaside	Norfolk	18	Aug	22	Aug	5	B9022	£1,595	17
Wales, trains and castles	Wales	25	Aug	30	Aug	6	B9023	£1,795	17
Cornwall Surf and Yoga	Cornwall	1	Sep	5	Sep	5	B9024	£1,695	18
Ireland the Emerald Isle	Ireland	7	Sep	12	Sep	6	B9025	£1,975	18
Canal Cruising	Essex	15	Sep	19	Sep	5	B9026	£1,650	19
Isle of Wight	Isle of Wight	22	Sep	26	Sep	5	B9027	£1,695	19
Butlins Fun	Skegness	29	Sep	3	Oct	5	B9028	£1,575	20
Legoland & Chessington	Windsor	6	Oct	9	Oct	4	B9029	£1,575	20
Disney Explorer Halloween	France	13	Oct	19	Oct	7	B9030	£2,675	21
Blackpool Strictly!	Blackpool	20	Oct	24	Oct	5	B9031	£1,595	21
Cyprus Paphos	Cyprus	30	Oct	6	Nov	8	B9032	£2,950	22
Warners Party Weekend	UK	7	Nov	10	Nov	4	B9033	£1,125	22
Ladies Spa Break	Studley Castle	16	Nov	19	Nov	4	B9034	£1,675	23
London Theatre Mini-break	London	26	Nov	29	Nov	4	B9035	£1,495	23
Warners Christmas Market	Cheshire	1	Dec	5	Dec	5	B9036	£1,650	24
Festive European Cruise	Belgium	7	Dec	10	Dec	4	B9037	£1,750	24
Festive Steam Polar Express	Norfolk	12	Dec	16	Dec	5	B9038	£1,595	25
It's Christmas!	Warners	23	Dec	27	Dec	5	B9039	£2,650	25

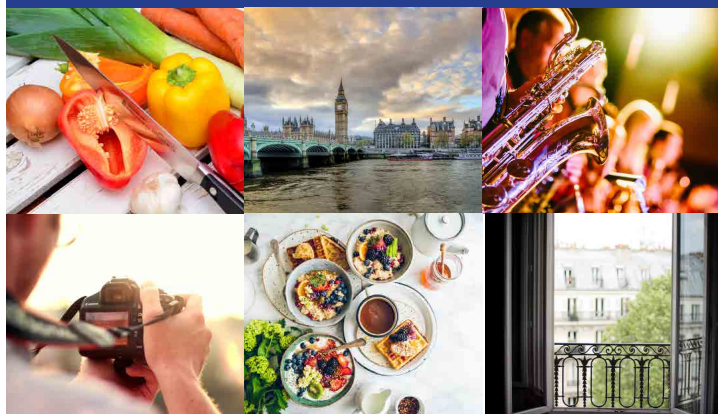
What's included

**Full Board
Entertainment
Photographs
Twin rooms*
Most attractions
Travel from pickup points**
Basic daily support**

are included in your holiday price to help you manage your budget - check the holiday pages for full details

* limited single rooms available on some breaks for a supplement

** door-to-door pick up available for a supplement



Booking

For help with choosing and booking your ideal Breakaway holiday please call 01245 260330 or email info@breakawaysupportedholidays.co.uk and speak to our friendly team. Bookings can be secured with a deposit of £150 for UK breaks and £250 for European breaks.

FEBRUARY



PENNY'S MARMALADE MAKING

Join the fun in our cosy French kitchen

4 days full board

Friday to Monday

Northern France

Country cottage accommodation

Learn new cookery skills

Make marmalade to take home

Artisan chocolate factory visit

Dinner in French restaurant

Eurotunnel. Passport required

Departs 7th February

Price £995

Returns 10th February

Code B9001

MARCH



WARNERS PARTY WEEKEND

All the fun of Warners for a long weekend

- 4 days full board
- Friday to Monday
- 4-star hotel accommodation
- Fun 70s festival party weekend
- Afternoon tea
- Evening entertainment and shows
- Live music from Totally Bee Gees
- Indoor swimming pool and activities
- Full English breakfast and three course dinners

Departs	7th March	Price	£1,095
Returns	10th March	Code	B9002

MARCH



HARRY POTTER STUDIOS

Breakaway to Hogwarts!

- 4 days full board
- Monday to Thursday
- Comfortable modern hotel in London
- Harry Potter studio tour and lunch at the studio café
- Discover the magic behind the films
- See the original costumes sets and props
- Step inside the Great Hall
- Visit Platform 9¾
- Souvenir shopping

Departs	24th March	Price	£1,475
Returns	27th March	Code	B9003

APRIL



POOL & BOWLING COMPETITION

Play for fun...and play for prizes!

- 5 days full board
- Monday to Friday
- Norfolk hotel
- Comfortable twin rooms
- Pool competition
- Bowling challenge
- Darts challenge
- Trophies and prizes
- Fish and chip supper

Departs	7th April	Price	£1,495
Returns	11th April	Code	B9004

APRIL



WARNERS COTSWOLDS

A relaxing spring getaway to this beautiful English region

- 5 days full board
- Monday to Friday
- 4-star hotel accommodation
- Live music and evening entertainment
- Indoor swimming pool and activities
- Cotswold Wildlife Park visit
- Cosy pub lunch
- Day trips and souvenir shopping
- Full English breakfast and three course dinners

Departs	21st April	Price	£1,595
Returns	25th April	Code	B9005

MAY



WARWICK CASTLE & CADBURY WORLD

Fun packed visit to the heart of England

5 days full board

Monday to Friday

Hotel accommodation

Explore the best of the Midlands

Visit to Warwick Castle

Birds of prey display and medieval role play

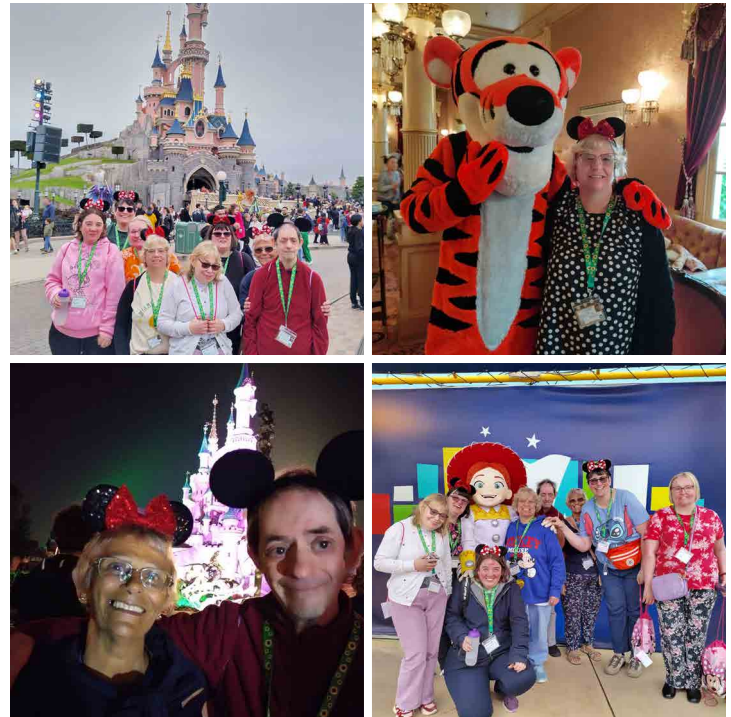
Cadbury World visit and Chocolate afternoon tea

Black Country Living museum

Days out and souvenir shopping

Departs	5th May	Price	£1,625
Returns	9th May	Code	B9006

MAY



DISNEY EXPLORER SPRING

Come to France and meet Mickey Mouse & friends

7 days full board

Sunday to Saturday

Country cottage, and 2 nights in Disneyland Paris hotel

3 days in the Disneyland Paris parks

Your own Explorer overnight bag to keep

See the parades and meet your favourite characters

Amazing firework displays

Meal with characters

Eurotunnel. Passport required

Departs	11th May	Price	£2,650
Returns	17th May	Code	B9007

MAY



ABBA BLACKPOOL

Thank you for the music

5 days full board
Monday to Friday
Bond Hotel
ABBA tribute act
Blackpool attractions
Evening entertainment
Visit to Tower Ballroom, home of Strictly
Pier amusements and seaside fun
Afternoon tea

Departs	19th May	Price	£1,625
Returns	23rd May	Code	B9008

MAY



NORFOLK STEAM TRAINS

Back to the days of steam!

5 days full board
Monday to Friday
Hotel accommodation
North Norfolk Railway Poppy Line
Bure Valley railway
Seaside fun, pier and promenade
Amusements and entertainment
Fish and chip supper
Great Yarmouth sightseeing road train

Departs	26th May	Price	£1,550
Returns	30th May	Code	B9009

JUNE



MALTA SUNSHINE

See the sights of this beautiful island

- 8 days full board
- Wednesday to Wednesday
- Hotel with sea views
- Led by our Maltese courier for great local insight
- City tour, island tour and boat trip
- Warm and sunny climate
- Spectacular shows and fireworks
- Visit to silent city
- Flight. Passport required

Departs	4th June	Price	£2,795
Returns	11th June	Code	B9010

JUNE



BUTLINS FUN

Traditional seaside resort fun

- 5 days full board
- Monday to Friday
- Silver Apartments at Butlins Bognor
- Seaside resort fun
- Cafés and bars
- Discos, live bands and skyline shows
- Fairground and swimming pool complex
- Evening entertainment and music
- Bowling and mini golf

Departs	9th June	Price	£1,595
Returns	13th June	Code	B9011

JUNE



ISLE OF WIGHT

Discover this beautiful island on our doorstep

5 days full board

Monday to Friday

Warners Bembridge Coast Hotel

Short ferry crossing

English breakfasts and three course dinners

Indoor swimming pool

Close to the sea

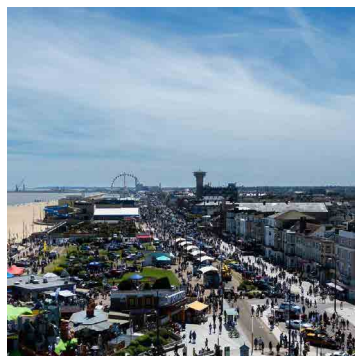
Day trips, picnics, souvenirs and cream tea

Music, dancing and shows

Departs 16th June Price £1,695

Returns 20th June Code B9012

JUNE



WHEELS FESTIVAL GREAT YARMOUTH

Calling all petrol heads!

4 days full board

Friday to Monday

Guest house/hotel accommodation

Entry to Wheels Festival

Spectacular collection of vehicles along the seafront

Cars, bicycles, trikes, trucks, scooters, electric vehicles

Classic cars, vintage cars and super cars

Thrilling stunt shows, exhilarating rides and interactive displays

Seaside location, ice creams and souvenir shopping

Departs 20th June Price £1,395

Returns 23rd June Code B9013

JUNE



CLIFF RICHARD BLACKPOOL

We're all going on a Breakaway holiday!

- 5 days full board
- Monday to Friday
- Bond Hotel. Adapted rooms available
- Cliff Richard tribute act
- Blackpool attractions
- Evening entertainment
- Visit to Tower Ballroom, home of Strictly
- Pier amusements and seaside fun
- Afternoon tea

Departs	23rd June	Price	£1,625
Returns	27th June	Code	B9014

JULY



YORKSHIRE TV SOAPS AND MORE!

Explore beautiful Yorkshire and visit Emmerdale Village

- 5 days full board
- Wednesday to Sunday
- Hotel accommodation
- Emmerdale Village tour
- Stunning Yorkshire Dales scenery
- Visit famous Betty's Tea Rooms
- Visit Historic York
- Railway museum
- Souvenir shopping

Departs	2nd July	Price	£1,675
Returns	6th July	Code	B9015

JULY



CENTER PARCS SUMMER & SAFARI

Breakaway to Center Parcs and Longleat

5 days full board

Monday to Friday

Woodland lodges at Center Parcs Longleat

Visit to Longleat safari park

Drive through the lions and tigers!

Animal adventure train ride and lake boat trip

Spectacular forest location

BBQs and picnics

Subtropical swimming pool

Departs	7th July	Price	£1,695
Returns	11th July	Code	B9016

JULY



FRENCH SUMMER

Relax and enjoy the French countryside

6 days full board

Monday to Saturday

Traditional French country cottage

Heated pool and sun deck

Chocolate factory

Minigolf, games room and party night

Fire pit, BBQs and picnics

Day trips, beaches, cafés and ice creams

Eurotunnel crossing. Passport required

Departs	14th July	Price	£1,795
Returns	19th July	Code	B9017

JULY



FRENCH ACTIVE CAMPING

Camping fun Breakaway style!

5 days full board

Monday to Friday

Spacious tents and glamping wooden cabins

Heated pool & sundeck with evening cocktails by the pool

Live music, parties and dancing

Crafts, archery and mini golf

BBQs and picnics, beaches, cafes and ice creams

Visit to artisan chocolate factory and chocolate tasting

Eurotunnel crossing. Passport required

Departs 21st July

Price £1,450

Returns 25th July

Code B9018

JULY



OUTDOOR ADVENTURES

Wild and wonderful outdoor fun

5 days full board

Monday to Friday

Essex Outdoors Centre

Log cabins

Low ropes, aerial trekking and obstacle courses

Archery, climbing, bushcraft and canoeing

Confidence boosting skills

Adventurous, challenging and brilliant fun!

Minibus outings, fun evenings and BBQs

Departs 21st July

Price £1,495

Returns 25th July

Code B9019

AUGUST



NORFOLK SEASIDE

Traditional British seaside fun

- 5 days full board
- Monday to Friday
- Hotel accommodation
- Pier and amusements
- Evening entertainment and day trips out
- Beach games and picnic
- Fish and chip supper and beach café lunch
- Shopping on the promenade
- Horse and carriage ride

Departs	4th August	Price	£1,595
Returns	8th August	Code	B9020

AUGUST



POTTERS ALL-INCLUSIVE

Summer fun on an all-inclusive break

- 5 days all-inclusive
- Monday to Friday
- Deluxe hotel accommodation in Essex
- Indoor swimming pool activities
- Evening entertainment and lounge
- Full English breakfast and three course dinners
- Afternoon tea. All drinks included
- Optional spa treatment (extra charge)
- Day trip to Maldon

Departs	11th August	Price	£1,850
Returns	15th August	Code	B9021

AUGUST



NORFOLK SEASIDE

Traditional British seaside fun

- 5 days full board
- Monday to Friday
- Hotel accommodation
- Pier and amusements
- Evening entertainment and day trips out
- Beach games and picnic
- Fish and chip supper and beach café lunch
- Shopping on the promenade
- Horse and carriage ride

Departs	18th August	Price	£1,595
Returns	22nd August	Code	B9022

AUGUST



WALES, TRAINS AND CASTLES

Discover the beauty of Wales

- 6 days full board
- Monday to Saturday
- Hotel accommodation
- Steam train ride
- Heritage coastline
- Scenic National Parks
- Visit ancient castles
- Activities and museums
- Souvenir shopping

Departs	25th August	Price	£1,795
Returns	30th August	Code	B9023

SEPTEMBER



CORNWALL SURF AND YOGA

Surfing, yoga and Cornish chill-outs

5 days full board

Monday to Friday

Chalets/luxury mobile homes

Beaches and ice creams

Fish & chips, cream teas and Cornish pasties

Beach surf lessons & body boarding (optional)

Chill-out yoga sessions with sea-view

Visit Newquay and beautiful Fistral beach

Swimming pool and evening entertainment

Departs	1st September	Price	£1,695
Returns	5th September	Code	B9024

SEPTEMBER



IRELAND THE EMERALD ISLE

Discover the unspoilt beauty of Ireland

6 days full board

Sunday to Friday

Comfortable B&B accommodation

Irish pubs and distillery tour

Beautiful beaches and coastal walks

Historical sights and unspoilt scenery

Guinness tasting

Evenings with traditional music

Short flight. Passport required

Departs	7th September	Price	£1,975
Returns	12th September	Code	B9025

SEPTEMBER



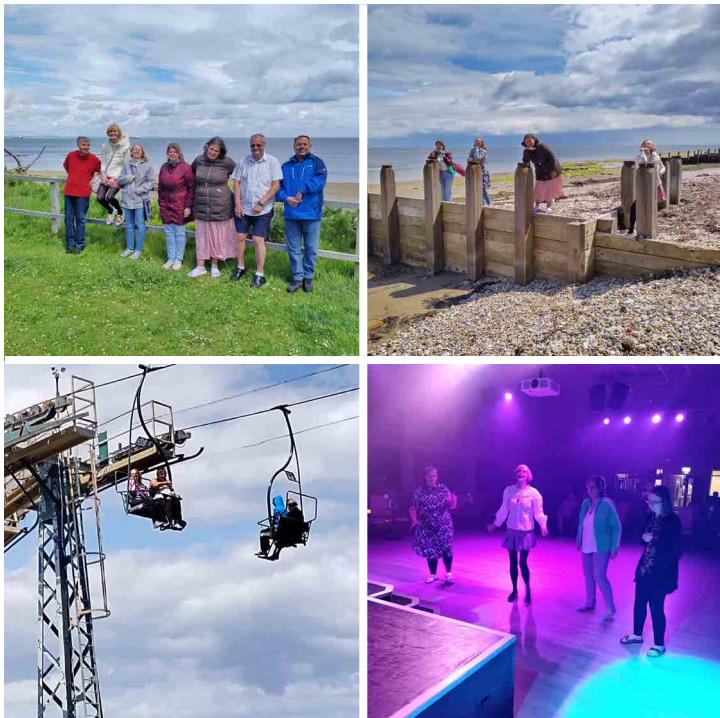
CANAL CRUISING

Waterway adventures

- 5 days full board
- Monday to Friday
- Moor up in tranquil scenery
- Cruise the Kennet & Avon waterways
- Help operate the locks
- Enjoy picnics, BBQs and pub lunches
- Meals on board
- Take a turn on the tiller with our friendly captain
- Relax on the deck or try your hand at fishing

Departs	15th September	Price	£1,650
Returns	19th September	Code	B9026

SEPTEMBER



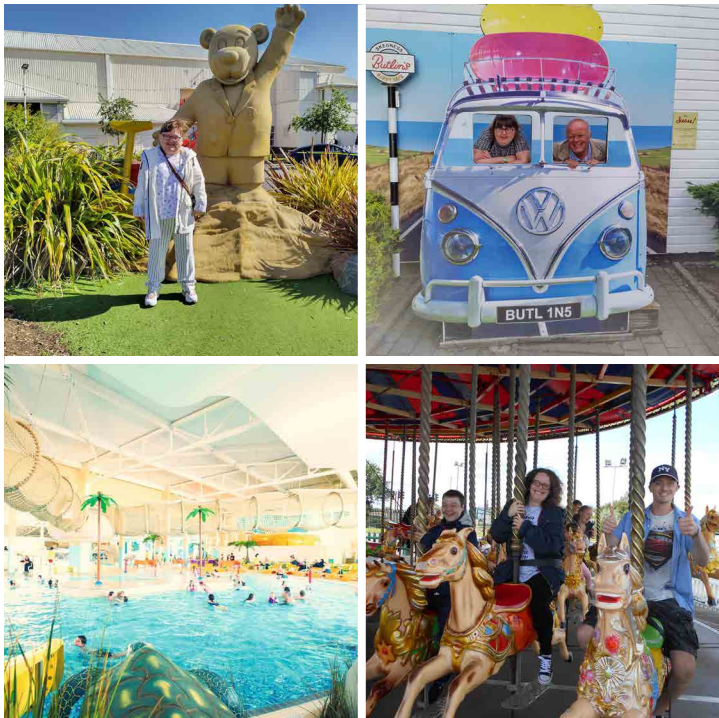
ISLE OF WIGHT

Discover this beautiful island on our doorstep

- 5 days full board
- Monday to Friday
- Warners Bembridge Coast Hotel
- Short ferry crossing
- English breakfasts and three course dinners
- Indoor swimming pool
- Close to the sea
- Day trips, picnics, souvenirs and cream tea
- Music, dancing and shows

Departs	22nd September	Price	£1,695
Returns	26th September	Code	B9027

SEPTEMBER



BUTLINS FUN

Traditional seaside resort fun

- 5 days full board
- Monday to Friday
- Silver Apartments at Butlins Skegness
- Seaside resort fun
- Cafés and bars
- Discos, live bands and skyline shows
- Fairground and swimming pool complex
- Evening entertainment and music
- Bowling and mini golf

Departs	29th September	Price	£1,575
Returns	3rd October	Code	B9028

OCTOBER



LEGOLAND & CHESSINGTON

Awesome days out in the UK's best theme parks

- 4 days full board
- Monday to Thursday
- Hotel accommodation
- Includes theme park entry
- Full day in Legoland Windsor
- Rides, activities and meeting characters
- Full day in Chessington World of Adventures
- See the animals at Chessington zoo
- Visit to historic Windsor

Departs	6th October	Price	£1,575
Returns	9th October	Code	B9029

OCTOBER



DISNEY EXPLORER HALLOWEEN

A spooky break with your Disney favourites

7 days full board

Sunday to Saturday

Country cottage, and 2 nights in Disneyland Paris hotel

3 days in the Disneyland Paris parks

Your own Explorer overnight bag to keep

Halloween parades and fun!

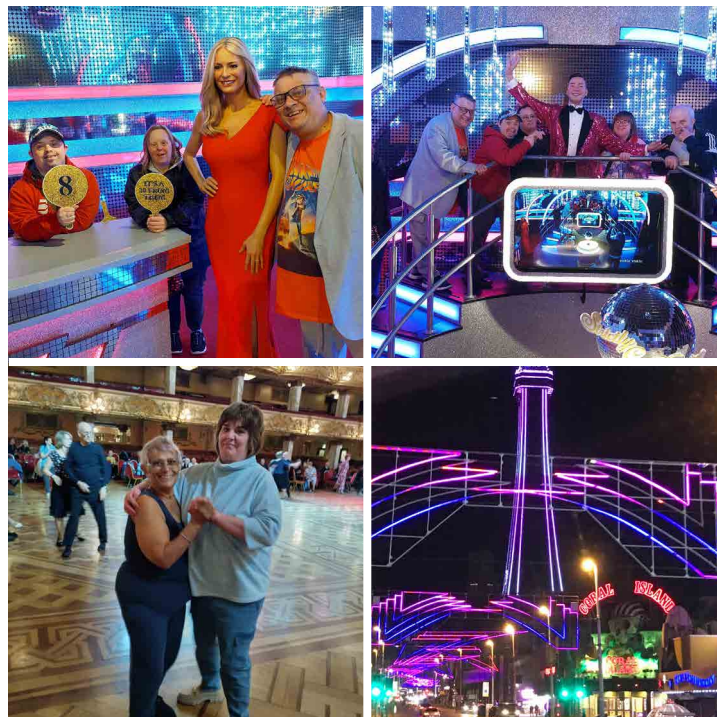
Amazing firework displays

Meal with characters

No flight. Passport required

Departs	13th October	Price	£2,675
Returns	19th October	Code	B9030

OCTOBER



BLACKPOOL STRICTLY!

Breakaway to the home of Strictly Come Dancing!

5 days full board

Monday to Friday

Bond Hotel. Adapted rooms available

Dancing and afternoon tea at the ballroom

Visit the Tower Ballroom, home of Strictly!

See the famous illuminations

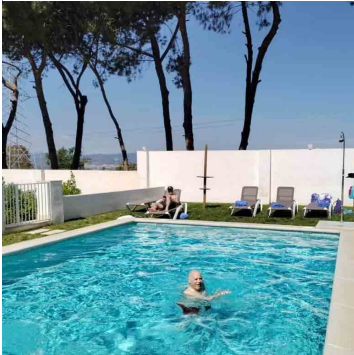
See the Strictly stars immortalized at Madame Tussauds

Amusement arcades and seaside activities

Bingo night and evening entertainment

Departs	20th October	Price	£1,595
Returns	24th October	Code	B9031

OCTOBER



CYPRUS PAPHOS

Relaxation and adventure in historic Cyprus

8 days full board

Thursday to Thursday

Hotel accommodation

Beautiful beaches and waterpark

Visit to spectacular Blue Lagoon

Delicious food and live entertainment

Visit amazing ancient ruins

Fun and lively bars and restaurants

Flight. Passport required

Departs 30th October Price £2,950

Returns 6th November Code B9032

NOVEMBER



WARNERS PARTY WEEKEND

All the fun of Warners for a long weekend

4 days full board

Friday to Monday

4-star hotel accommodation

Country park location

Afternoon tea

Evening entertainment

Live music and shows

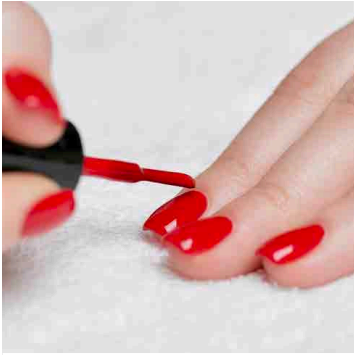
Indoor swimming pool and activities

Full English breakfast and three course dinners

Departs 7th November Price £1,125

Returns 10th November Code B9033

NOVEMBER



LADIES SPA BREAK

Relax and unwind at a spa hotel

4 days full board

Sunday to Wednesday

4-star spa hotel accommodation

Two treatments included

Indoor pool and jacuzzi

Evening entertainment

Afternoon tea

Beautiful gardens

Gift bag

Departs	16th November	Price	£1,675
Returns	19th November	Code	B9034

NOVEMBER



LONDON THEATRE MINI-BREAK

A feel-good London theatre Breakaway

4 days full board

Wednesday to Saturday

London hotel with twin en-suite rooms

West End theatre

Mamma Mia show!

ABBA songs and singalong

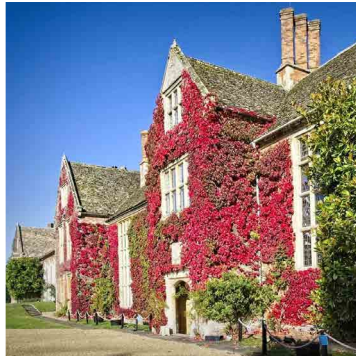
City bus tour

See all the sights

Westfield Stratford shopping trip

Departs	26th November	Price	£1,495
Returns	29th November	Code	B9035

DECEMBER



WARNERS CHRISTMAS MARKET

Enjoy seasonal fun at Alvaston Hall

5 days full board

Monday to Friday

Warners Alvaston Hall

Visit Chester Christmas Market

Mince pies and carols

Full English breakfast and three course dinners

Indoor swimming pool

Evening entertainment

Music, dancing and shows

Departs	1st December	Price	£1,650
Returns	5th December	Code	B9036

DECEMBER



FESTIVE EUROPEAN CRUISE

Cruise away in the festive spirit

4 days full board

Sunday to Wednesday

Visit famous Christmas Markets

Cruise ship

Delicious festive meals and treats

Tour historic cities of Bruges and Antwerp

Medieval charm and historic architecture

Souvenir shopping and Chocolate boutiques

Evening entertainment

Departs	7th December	Price	£1,750
Returns	10th December	Code	B9037

DECEMBER



FESTIVE STEAM POLAR EXPRESS

Steam train festive fun!

5 days full board
 Friday to Tuesday
 Hotel accommodation in Norfolk
 Polar Express steam train ride
 Christmas lights and shopping
 Santa Special train ride
 Pantomime visit
 Live music night and festive dinner
 Mince pies and treats

Departs	12th December	Price	£1,595
Returns	16th December	Code	B9038

DECEMBER



IT'S CHRISTMAS!

Have yourself a merry little Christmas

5 days full board
 Tuesday to Saturday
 Hotel accommodation
 Christmas extravaganza
 Festive Cabaret and fun
 Christmas dinner
 Visit from Santa
 Christmas gifts
 Games and carols

Departs	23rd December	Price	£2,650
Returns	27th December	Code	B9039

Support

Our experienced staff couriers travel with you to provide the support you need to enjoy a worry free break. We've summarised below what's included in the basic daily support our couriers offer. Some breaks have limited spaces available for customers with restricted mobility. Our small group holidays are designed for customers who are happy to join in with group activities and outings. We are not staffed for 1:1 support. We are unable to take away anyone who displays physically challenging or threatening behaviour. Please visit our website for more information, and to discuss exact needs please call our office team on 01245 260 330.

BASIC DAILY SUPPORT

We offer daily support such as assistance with shower temperatures, hair washing and drying, facial shaving and appropriate clothing choices. We support with money and daily spending, taking medication, road safety and menu choices. Our support is never overbearing, and we will only ever prompt and encourage. Please let us know about specific issues or routines so that we can offer the most appropriate support. Extra support above the basic level is subject to extra charges.

MEDICATION

Our couriers prompt and assist with the taking of medication. Please advise of the level of support required and whether the customer holds their own medications. All medication must be provided in pharmacy prepared blister packs or dosette boxes, be clearly labelled with the customer's name and come with full personalised instructions. We cannot accept medication in any other format. It is the customer's responsibility to come with sufficient medication for the duration of the holiday. Our couriers cannot source or collect medications or prescriptions if they are forgotten.

SUPPORT PROFILES

For customers to travel with us we must have received a complete Support Profile detailing the full and exact support required at the time of booking. This is to ensure that our customers and their fellow travellers can get the most from their holiday, our staff can support them safely and that the correct supplements are charged. It is your responsibility to provide us with accurate up-to-date information for each holiday booked, and we don't carry-over support profiles from holiday to holiday. The details that must be disclosed include (but are not limited to) support required for:

- Daily routines
- Socialising and communication
- Money and budgeting
- Diabetes, asthma, heart and respiratory or other medical conditions
- Epilepsy (seizure response plan required)
- Mobility or physicality
- Sleep apnoea
- Wandering and road safety
- Diet (dietary requirements or food allergies)
- Medication

Terms and Conditions

Paying the deposit for your holiday means you're accepting our Terms and Conditions of Booking and Travel and entering into a legally binding contract. These are available on our website. Please read them carefully and ask us to explain anything you're not sure about.

HOW TO BOOK

Call us on 01245 260 330 to discuss availability, suitability, your support requirements and to pay your deposit. Then send us your signed and completed booking form and support profile which we can post or email to you or can be downloaded at www.breakawaysupportedholidays.co.uk. You cannot travel unless we have received these forms. Single rooms, door-to-door pickup and extra support are subject to availability and bookable for a supplementary charge.

DEPOSITS – UK Destinations

Bookings to UK destinations can be secured with payment of a non-refundable deposit of £150 per person per break, with the full balance including booked upgrades and supplements due 90 days prior to departure. If your holiday starts within 90 days of booking the full cost including booked upgrades and supplements is payable straight away.

DEPOSITS – Non-UK Destinations

Bookings to Non-UK destinations can be secured with payment of a non-refundable deposit of £250 per person per break, with the full balance including booked upgrades and supplements due 90 days prior to departure. If your holiday starts within 90 days of booking the full cost including booked upgrades and supplements is payable straight away.

HOW TO PAY

We accept card payments by phone, and cheques made payable to Breakaway Holidays & Weekends Ltd. Please ask for our details if you wish to pay by bank transfer. We accept payments under the Direct Payments and Individual Budget schemes - please speak to your social worker or primary care provider for advice. The full balance is due 90 days before departure.

INSURANCE

You are required to have valid, appropriate travel insurance for the entire duration of your holiday and the destination to which you are travelling, including the UK. It is your responsibility to ensure you have adequate cover. If you travel without insurance all costs for cancellation, curtailment, illness and medical expenses plus loss or damage to your property will be your responsibility.

PASSPORTS AND TRAVEL DOCUMENTATION

You must hold a valid passport for travel outside of the UK and for UK holidays which include a flight or cruise. You may require vaccine passports, travel authorisations, visas, COVID-19 testing or other documentation for your holiday depending on the destination and date. It is your responsibility to ensure you have a valid passport and the necessary documentation. Your passport must be valid for the entire duration of your holiday and for 6 months after the return date. It is your responsibility to organise and cover the cost of any documentation or testing required for travel. If you are unable to provide a valid passport or the necessary documentation or test result at the time of departure you will not be able to travel with us but will still be liable for the full cost of your holiday, any pre-booked pickups or returning you to your home. We reserve the right to pass on any additional travel costs relating to further requirements resulting from Brexit or COVID-19. We cannot accept liability for any valuables brought on holiday.

PICK-UP AND DROP-OFF POINTS

Prices include pick up from, and return to, the meeting point confirmed on the itinerary sent to you. Usually this is in Chelmsford. If you wish to pay for an upgrade to our door-to-door service, please ask for details. Failure to drop off or pick up at agreed times may lead to additional charges.

FAILURE TO DISCLOSE SUPPORT NEEDS

We reserve the right to refuse travel and to curtail trips if your support needs have not been fully disclosed at the time of booking and all support supplements paid for in advance. The full costs of curtailment in these circumstances will be charged to the customer. We reserve the right to curtail any break if a customer displays physically challenging behaviour or makes violent threats towards our staff. Costs incurred through non-disclosure of support needs or failure to supply all required medication and personal hygiene products will be invoiced at the end of the holiday. All costs incurred because of laundering soiled and/or wet clothing and linen will be invoiced at the end of the holiday.

VARIATION

Prices are subject to change and should be confirmed prior to booking. We reserve the right to make changes to the programme, activities and transport shown on our brochure pages without prior notice. Substitutions and alternative plans may occur depending on customers' preferences, weather and unforeseen circumstances. The images used in our brochure and on our website are illustrative and may not be of the destination or activities described.

CANCELLATION – UK Destinations

If for any reason you cancel a holiday booked to a destination within the UK the following policy will apply and non-refundable payments will become due:

- If you cancel more than 90 days before the start of the holiday you must pay your deposit only
- If you cancel between 90 and 61 days before the start of the holiday you must pay 50% of the full holiday cost including booked upgrades and supplements
- If you cancel between 60 and 31 days before the start of the holiday you must pay 75% of the full holiday cost including booked upgrades and supplements
- If you cancel less than 30 days before the start of the holiday you must pay 100% of the full holiday cost including booked upgrades and supplements

Cancellations are only accepted in writing and will be deemed as accepted on the date they arrive in the office by post, or the date acknowledged by Breakaway if submitted by email. Please note that payments made in respect of holidays that are cancelled for any reason are not transferable to alternative holidays in any circumstances.

CANCELLATION – Non-UK Destinations

If for any reason you cancel a holiday booked to a destination outside of the UK less than 90 days before the start of the holiday you must pay 100% of the full holiday cost including booked upgrades and supplements. Cancellations are only accepted in writing and will be deemed as accepted on the date they arrive in the office by post, or the date acknowledged by Breakaway if submitted by email. Please note that payments made in respect of holidays that are cancelled for any reason are not transferable to alternative holidays in any circumstances.

COVID-19 and/or variants and other pandemic issues

We aim to ensure your holiday goes ahead, and that we can maintain a safe environment for you and our teams. If a Breakaway cannot proceed as planned due to Coronavirus and or other restrictions, we will transfer your holiday to an alternative location of our choice. We will try to provide the activities shown but where this is not possible due to location, availability, or restrictions we will substitute them with activities of our choice. No refunds will be given should you decline to travel on a relocated holiday.

CONTACT US

You can write to us at: The Lodge, 27 Duffield Road, Great Baddow, Chelmsford, Essex CM2 9RY
You can email us at info@breakawaysupportedholidays.co.uk
You can phone us on 01245 260 330



breakawaysupportedholidays.co.uk



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