

Breakaway

SMALL GROUP ESCORTED HOLIDAYS

2026



Brilliant Breakaways for adults with learning disabilities since 1998

Welcome to our 2026 brochure!

Welcome to our 2026 brochure of holidays and short breaks especially for you!

Whether you like to holiday in the UK or want to travel further abroad, you will find lots of different breaks to choose from.

Maybe this year you will go to Tenerife and see the dolphins. Or not so far away, visit France, practice your French, splash in the heated pool and enjoy BBQ evenings.

If you like the idea of a staycation then the great British seaside has lots to offer. Take a ferry ride to the Isle of Wight or visit Blackpool and see the famous illuminations.

We have holidays at Disneyland Paris, Butlins, Center Parcs, Warners and many more.

Whether you love steam trains, sporting challenges, relaxing in nature or dancing the night away, we have a holiday just for you.

Our friendly office team are happy to help with choosing and booking the best break for you. Give us a call on 01245 260330 or send an email to info@breakawaysupportedholidays.co.uk

Whatever you choose we are all looking forward to seeing you and having a fantastic holiday together! Turn the page and start exploring!

Katy and Penny

MEET THE BREAKAWAY TEAM

We work hard to ensure you have a brilliant Breakaway - from helping you choose your holiday to driving you there and joining in the fun



01245 260330

info@breakawaysupportedholidays.co.uk

What's included

Our Breakaways include lots of extras as standard to help you plan and manage your holiday budget

* limited single rooms available on some breaks for a supplement

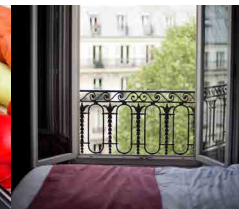
** door-to-door pick up available for a supplement



BASIC DAILY SUPPORT



HOME COOKING



TWIN ROOMS*



ENTERTAINMENT



PICKUP POINT TRAVEL**



MOST ATTRACTIONS



FULL BOARD



PHOTOGRAPHS

BREAKAWAY	DESTINATION	DEPARTS		RETURNS		DAYS	CODE	PRICE	PAGE
Warners Party Weekend	Suffolk	6	Mar	9	Mar	4	B1101	£1,195	7
Pool and Bowling Competition	Suffolk	20	Mar	23	Mar	4	B1102	£1,250	7
French Easter Adventure	France	8	Apr	12	Apr	5	B1103	£1,195	8
Wicked Theatre Break	London	16	Apr	19	Apr	4	B1104	£1,395	8
Disneyland Paris	France	25	Apr	28	Apr	4	B1105	£2,095	9
Beatles Blackpool	Blackpool	4	May	8	May	5	B1106	£1,695	9
Isle of Wight	Isle of Wight	11	May	15	May	5	B1107	£1,750	10
Norfolk Steam	Norfolk	18	May	22	May	5	B1108	£1,625	10
Half Term Horses	Suffolk	24	May	29	May	6	B1109	£1,695	11
Lake District	Lake District	1	Jun	6	Jun	6	B1110	£1,795	11
ABBA Blackpool	Blackpool	15	Jun	19	Jun	5	B1111	£1,695	12
Butlins Fun	Bognor Regis	22	Jun	26	Jun	5	B1112	£1,595	12
Norfolk Broads	Norfolk	29	Jun	3	Jul	5	B1113	£1,695	13
Yorkshire TV Soaps and more	Yorkshire	7	Jul	12	Jul	6	B1114	£1,795	13
Center Parcs Summer	Suffolk	13	Jul	17	Jul	5	B1115	£1,750	14
French Summer	France	19	Jul	24	Jul	6	B1116	£1,795	14
Outdoor Adventures	Essex	27	Jul	31	Jul	5	B1117	£1,575	15
French Camping	France	2	Aug	7	Aug	6	B1118	£1,495	15
Norfolk Seaside	Norfolk	10	Aug	14	Aug	5	B1119	£1,675	16

Need help planning your Breakaway? Call us on 01245 260 330 or email info@breakawaysupportedholidays.co.uk
Visit our website: www.breakawaysupportedholidays.co.uk

BREAKAWAY	DESTINATION	DEPARTS		RETURNS		DAYS	CODE	PRICE	PAGE
Disney Cruise	Europe	17	Aug	21	Aug	5	B1120	£2,595	16
Norfolk Seaside Active	Norfolk	24	Aug	28	Aug	5	B1121	£1,675	17
Canal Cruising	Kennet and Avon	31	Aug	4	Sep	5	B1122	£1,650	17
Scarborough Coast	Scarborough	7	Sep	11	Sep	5	B1123	£1,725	18
Isle of Wight	Isle of Wight	16	Sep	21	Sep	6	B1124	£1,850	18
Malta Sunshine	Malta	16	Sep	23	Sep	8	B1125	£2,995	19
Fjords Cruise	Norway	26	Sep	3	Oct	8	B1126	£2,750	19
ABBA Spectacular	London	9	Oct	12	Oct	4	B1127	£1,750	20
Butlins Fun	Skegness	12	Oct	16	Oct	5	B1128	£1,595	20
Halloween Spooktacular	Norfolk	28	Oct	1	Nov	5	B1129	£1,595	21
Blackpool Illuminations	Blackpool	2	Nov	6	Nov	5	B1130	£1,675	21
Tenerife Winter Sun	Tenerife	7	Nov	14	Nov	8	B1131	£2,895	22
Comicon and Cosplay	Liverpool	19	Nov	22	Nov	4	B1132	£1,595	22
Center Parcs Winter Wonderland	Elvedon	23	Nov	27	Nov	5	B1133	£1,725	23
Welsh Festive Steam Trains	Wales	2	Dec	7	Dec	6	B1134	£1,850	23
Polar Express	Norfolk	9	Dec	13	Dec	5	B1135	£1,695	24
Turkey & Tinsel	Norfolk	18	Dec	21	Dec	4	B1136	£1,425	24
Christmas with Friends	UK	23	Dec	27	Dec	5	B1137	£2,750	25
New Year Party	UK	30	Dec	2	Jan	4	B1138	£1,895	25

Office address: The Lodge, 27 Duffield Road, Great Baddow, Chelmsford CM2 9RY
Office hours: 9:30am - 3:30pm Monday to Thursday, 9:30am - 12:30pm Friday

Leading the way in accessible travel since 1998

- ✓ Our group holidays and short breaks are designed exclusively for adults (18+) with mild to moderate learning disabilities.
- ✓ From specialist travel arrangements, suitable accommodation and accessible activities to our tailored support plans, our years of experience mean you can book a Breakaway with peace of mind.
- ✓ Our holiday courier staff are passionate about delivering wonderful holidays. They are all enhanced DBS checked and trained in safeguarding and safe administration of medications.
- ✓ Our friendly office staff are always available to help and advise with planning and booking the best holiday to suit your needs. Call 01245 260330 or email info@breakawaysupportedholidays.co.uk
- ✓ Penny founded Breakaway and her daughter Katy now leads the company. Our family run team are proud of the personalised service we provide and care about every holiday we send away.
- ✓ Many of our holidaymakers return year after year and we even have some who have been travelling with us for over 25 years!
- ✓ Our small group holidays run with a ratio of 7 travellers to 2 support staff (occasionally 10 to 3) Holidays depart from Chelmsford in Essex but we can organise pick ups from around the UK.
- ✓ We meet the needs of travelers with a spectrum of support needs. We take care to ensure groups are balanced and holidaymakers travel with others of similar age and interests where possible.
- ✓ We believe everyone deserves a break from their daily routine and group holidays are a wonderful way to encourage independence, learn new skills, make friends and see the world!
- ✓ We also know that holidays can provide important respite opportunities for family and carers and be beneficial for an individual's mental health.
- ✓ When booking the holiday, your personal data and deposit are protected. We follow GDPR regulations and all data is stored securely.
- ✓ Holidays can be booked with a low deposit of £150 for UK breaks and £250 for European destinations. We can provide interest-free payment plans.

“ My brother had a brilliant weekend. He's non stop talking about it. I'm very grateful for everything you did. It's good to have people like you. I was so relaxed about it all. ”

“ I enjoyed the whole experience. Socialising, activities, food, drinks and the entertainment. The couriers are amazing and look after me very well and make the holiday extra special. ”

“ I liked the rides at Euro Disney, also the hotel and the farmhouse. The food was great and the people were friendly and nice. I loved my first time on the Euro LeShuttle. ”

MARCH



WARNERS PARTY WEEKEND

All the fun of Warners for a long weekend

- 4 days full board
- Friday to Monday
- 4-star hotel accommodation
- Warners Gunton Hall, Suffolk
- Fun 70s festival party weekend
- Evening entertainment and shows
- Live music from Totally Bee Gees
- Indoor swimming pool and activities
- Full English breakfast and three course dinners

Departs	6th March	Price	£1,195
Returns	9th March	Code	B1101

MARCH



POOL & BOWLING COMPETITION

Play for fun... and play for prizes!

- 4 days full board
- Friday to Monday
- 4-star hotel accommodation in Suffolk
- Fun pool competition
- Bowling and darts challenge
- Trophies and prizes
- Evening entertainment
- Seaside location
- Fish and chip supper

Departs	20th March	Price	£1,250
Returns	23rd March	Code	B1102

APRIL



FRENCH EASTER ADVENTURE

Easter fun in France

5 days full board

Wednesday to Sunday

Country cottage accommodation

Private heated covered swimming pool

Visit to Nausicaa, the largest aquarium in Europe

Opalaventure Park (treetop trails)

Artisan chocolate factory visit and chocolate treat making

Dinner in French restaurant and cookery lesson

Eurotunnel. Passport required

Departs 8th April Price £1,195

Returns 12th April Code B1103

APRIL



WICKED THEATRE BREAK

Watch your favourite musical live on the West End stage!

4 days full board

Thursday to Sunday

Quality London hotel

Wicked West End theatre show

Wicked themed afternoon tea

Open Top London bus tour

Buckingham Palace and Horse Guards

Sightseeing and souvenir shopping

Big Ben and Houses of Parliament

Departs 16th April Price £1,395

Returns 19th April Code B1104

APRIL



DISNEYLAND PARIS

Come to France and meet Mickey Mouse & friends

4 days full board

Saturday to Tuesday

3 nights in Disney hotel

4 days in the Disneyland Paris parks

Amazing firework displays

See the parades and meet your favourite characters

Disney goody bag

Meal with Disney characters

Eurotunnel. Passport required

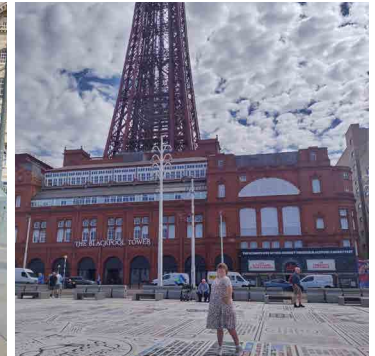
Departs 25th April

Price £2,095

Returns 28th April

Code B1105

MAY



BEATLES BLACKPOOL

Come and celebrate the Fab Four

5 days full board

Monday to Friday

Accessible rooms at Bond Hotel

Beatles Tribute Act

Blackpool pier and seaside fun

Visit Tower Ballroom, home of Strictly, and afternoon tea

Bingo night and evening entertainment

Visit to Madame Tussauds

Amusement arcades

Departs 4th May

Price £1,695

Returns 8th May

Code B1106

MAY



ISLE OF WIGHT

Discover this beautiful island on our doorstep

- 5 days full board
- Monday to Friday
- Warners Bembridge Coast Hotel
- Short ferry crossing
- English breakfasts and three course dinners
- Indoor swimming pool and activities
- Visit to the Needles
- Day trips, picnics, souvenirs and cream tea
- Live music, dancing and shows

Departs	11th May	Price	£1,750
Returns	15th May	Code	B1107

MAY



NORFOLK STEAM

Back to the days of steam!

- 5 days full board
- Monday to Friday
- Luxury chalet accommodation
- North Norfolk Railway Poppy Line
- Bure Valley railway
- Seaside fun, pier and amusements
- Seal spotting boat trip
- Fish and chip supper
- Indoor swimming pool

Departs	18th May	Price	£1,625
Returns	22nd May	Code	B1108

MAY



HALF TERM HORSES

Pony trekking and more in a beautiful seaside location

- 6 days full board
- Sunday to Friday
- 4-star hotel accommodation in Suffolk
- Beginner friendly horse riding lesson at RDA stables
- Pony trekking on sandy beach
- Visit to Redwings Horse Sanctuary
- Evening entertainment and swimming pool
- Visit to Pleasurewood Hills theme park
- Seaside fun and amusements

Departs	24th May	Price	£1,695
Returns	29th May	Code	B1109

JUNE



LAKE DISTRICT

Discover the scenic beauty of Cumbria

- 6 days full board
- Monday to Saturday
- 3-star accommodation
- Beautiful UNESCO national park and lakes
- Lake cruise and scenic walking trail
- Picnics, ice creams and souvenir shopping
- Visit to wolf sanctuary (optional)
- Visit to the home of Beatrix Potter and slate mine
- Relaxing evenings

Departs	1st June	Price	£1,795
Returns	6th June	Code	B1110

JUNE



ABBA BLACKPOOL

Thank you for the music!

5 days full board

Monday to Friday

Accessible rooms at Bond Hotel

ABBA tribute act

Blackpool attractions

Evening entertainment

Afternoon tea at Tower Ballroom, home of Strictly

Pier amusements and seaside fun

Visit to Madame Tussauds

Departs 15th June

Price £1,695

Returns 19th June

Code B1111

JUNE



BUTLINS FUN

Traditional seaside resort fun

5 days full board

Monday to Friday

Silver Apartments at Butlins Bognor Regis

Seaside resort fun

Cafés, bars and amusements

Discos, live bands and skyline shows

Fairground and swimming pool complex

Evening entertainment and music

Bowling and mini golf

Departs 22nd June

Price £1,595

Returns 26th June

Code B1112

JUNE



NORFOLK BROADS

Explore the gentle waterways

- 5 days full board
- Monday to Friday
- Accessible holiday cottage
- Boat trip on Norfolk Broads
- Evening cruise on the Mississippi paddleboat
- Accessible water activities including sailing and canoeing
- Riverside pub lunch
- Fish and chip supper
- Day trip to Great Yarmouth

Departs	29th June	Price	£1,695
Returns	3rd July	Code	B1113

JULY



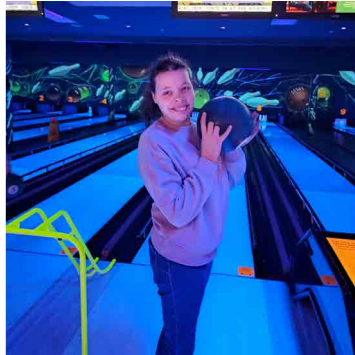
YORKSHIRE TV SOAPS & MORE

Explore beautiful Yorkshire and visit Emmerdale Village

- 6 days full board
- Tuesday to Sunday
- Hotel accommodation
- Emmerdale Village tour
- Stunning Yorkshire Dales scenery
- Visit famous Betty's Tea Rooms
- Visit Historic York
- Railway museum
- Souvenir shopping

Departs	7th July	Price	£1,795
Returns	12th July	Code	B1114

JULY



CENTER PARCS SUMMER

Breakaway to Center Parcs

5 days full board

Monday to Friday

Woodland lodges at Center Parcs Elveden

Activity package included

Sporty, adventurous and creative activities

Peaceful woodland location

Minigolf and bowling

Archery, accessible cycling and high ropes

Subtropical swimming pool

Departs	13th July	Price	£1,750
Returns	17th July	Code	B1115

JULY



FRENCH SUMMER

Relax and enjoy the countryside and coast

6 days full board

Sunday to Friday

Traditional French country cottage

Private heated pool and sun deck

Visit to artisan chocolate factory with tasting

Minigolf, games room and party night

Fire pit, BBQs and picnics

Day trips, beaches, cafés and ice creams

Eurotunnel crossing. Passport required

Departs	19th July	Price	£1,795
Returns	24th July	Code	B1116

JULY



OUTDOOR ADVENTURES

Wild and wonderful outdoor fun

5 days full board

Monday to Friday

Essex Outdoors Centre

Log cabins accommodation

Low ropes, aerial trekking and obstacle courses

Archery, climbing, bushcraft and canoeing

Confidence boosting skills

Adventurous, challenging and brilliant fun!

Minibus outings, fun evenings and BBQs

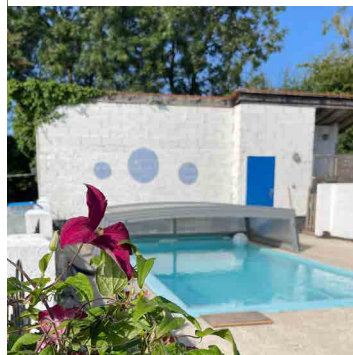
Departs 27th July

Price £1,575

Returns 31st July

Code B1117

AUGUST



FRENCH CAMPING

Camping fun Breakaway style!

6 days full board

Sunday to Friday

Spacious tents and glamping wooden cabins

Private heated pool & sundeck with evening cocktails

Music, parties and dancing

Crafts, archery and minigolf

BBQs and picnics, beaches, cafés and ice creams

Visit to artisan chocolate factory and chocolate tasting

Eurotunnel crossing. Passport required

Departs 2nd August

Price £1,495

Returns 7th August

Code B1118

AUGUST



NORFOLK SEASIDE

Traditional British seaside fun

- 5 days full board
- Monday to Friday
- 4-star hotel accommodation
- Pier and amusements
- Evening entertainment and day trips out
- Beach games and picnic
- Fish and chip supper and beach café lunch
- Shopping on the promenade
- Indoor swimming pool

Departs	10th August	Price	£1,675
Returns	14th August	Code	B1119

AUGUST



DISNEY CRUISE

Disney magic sets sail for a once in a lifetime experience!

- 5 days full board
- Monday to Friday
- 5 star Cruise from Southampton
- Luxury accommodation, gourmet food and facilities
- Meet your favourite Disney Characters
- Immersive stage shows and fun deck parties
- Top class entertainment and one of a kind experiences
- Cruise to the beaches of sun drenched Northern Spain
- Pool and watersides

Departs	17th August	Price	£2,595
Returns	21st August	Code	B1120

AUGUST



NORFOLK SEASIDE ACTIVE

Action and entertainment packed week at the seaside

5 days full board

Monday to Friday

Warners seaside resort

Indoor pool and jacuzzi

Pleasurewood Hills theme park (included)

Evening entertainment and visit to circus

Optional seal spotting boat trip

Bowling, minigolf and archery

Beach walks and amusement arcades

Departs	24th August	Price	£1,675
Returns	28th August	Code	B1121

AUGUST



CANAL CRUISING

Waterway adventures

5 days full board

Monday to Friday

Sleep on board an accessible wide beam boat

Moor up in tranquil scenery

Cruise the Kennet & Avon waterways

Help operate the locks with experienced staff

Take a turn on the tiller with our friendly captain

Meals on board and BBQs

Enjoy picnics and pub lunches

Departs	31st August	Price	£1,650
Returns	4th September	Code	B1122

SEPTEMBER



SCARBOROUGH COAST

Relaxing traditional seaside holiday

- 5 days full board
- Monday to Friday
- Comfortable 3-star hotel
- Relaxing seaside resort with traditional amusements
- North Bay Scarborough miniature railway
- Music concert at Scarborough Spa
- Donkey rides, amusement arcades and fish and chips
- Scarborough Castle Visit
- Afternoon tea

Departs	7th September	Price	£1,725
Returns	11th September	Code	B1123

SEPTEMBER



ISLE OF WIGHT

Discover this beautiful island on our doorstep

- 6 days full board
- Wednesday to Monday
- Warners Bembridge Coast Hotel
- Short ferry crossing
- English breakfasts and three course dinners
- Indoor swimming pool
- Visit to Monkey Haven Rescue Centre
- Day trips, picnics, souvenirs and cream tea
- Live music, dancing and shows

Departs	16th September	Price	£1,850
Returns	21st September	Code	B1124

SEPTEMBER



MALTA SUNSHINE

See the sights of this beautiful island

- 8 days full board
- Wednesday to Wednesday
- Hotel with sea views
- Led by our Maltese courier for great local insight
- City tour, island tour and boat trip
- Warm and sunny climate
- Spectacular shows and fireworks
- Visit to the silent city
- Flight. Passport required

Departs	16th September	Price	£2,995
Returns	23rd September	Code	B1125

SEPTEMBER



FJORDS CRUISE

Sail away on a luxury cruise to Norway

- 8 days full board
- Saturday to Saturday
- Twin cabins with view
- Live bands and film nights
- Amazing viewing deck and stunning scenery
- Swimming pool, arcades and entertainment
- Calling at Bergen, Olden and Haugensund!
- Fabulous dining and Black-Tie Dinner
- Luxury cruise liner. Passport required

Departs	26th September	Price	£2,750
Returns	3rd October	Code	B1126

OCTOBER



ABBA SPECTACULAR

Gimme gimme gimme an ABBA weekend to remember!

4 days full board

Friday to Monday

Quality London hotel

Dance the night away at the ABBA Voyage show

Iconic songs at a concert like no other

Mamma Mia the Party! at the O2 arena

Dine in the immersive live action show as if you're in the movie

Dress up and party at the glittering ABBA disco

London sightseeing and souvenir shopping

Departs 9th October Price £1,750

Returns 12th October Code B1127

OCTOBER



BUTLINS FUN

Traditional seaside resort fun

5 days full board

Monday to Friday

Silver Apartments at Butlins Skegness

Seaside resort fun

Cafés, bars and amusements

Discos, live bands and skyline shows

Fairground and swimming pool complex

Evening entertainment and music

Bowling and mini golf

Departs 12th October Price £1,595

Returns 16th October Code B1128

OCTOBER



HALLOWEEN SPOOKTACULAR

Thrills and Chills on this fun and spooky Breakaway

5 days full board

Wednesday to Sunday

Hotel accommodation in Great Yarmouth

Halloween party with fancy dress

Visit to 'Pleasurewood Chills' theme park

Fireworks show

Seaside fun and amusements

Halloween Spectacular Show at Hippodrome circus

Pumpkin carving and spooky maze

Departs	28th October	Price	£1,595
Returns	1st November	Code	B1129

NOVEMBER



BLACKPOOL ILLUMINATIONS

Bright lights, bingo and Blackpool nights

5 days full board

Monday to Friday

Accessible rooms at Bond Hotel

Fancy dress party

See the famous illuminations

Blackpool pier, seaside fun, afternoon tea

Amusement arcades and seaside activities

Bingo night and evening entertainment

Visit the Tower Ballroom, home of Strictly!

Departs	2nd November	Price	£1,675
Returns	6th November	Code	B1130

NOVEMBER



TENERIFE WINTER SUN

Sandy beaches, sunshine and fun nightlife

8 days full board

Saturday to Saturday

4 star hotel with swimming pool

Sun, sand and sea

Golden beaches and turquoise seas

Nightlife, restaurants and dancing

Whale and dolphin spotting boat trip

Visit stunning volcanic scenery

Flights. Passport required

Departs	7th November	Price	£2,895
Returns	14th November	Code	B1131

NOVEMBER



COMICON AND COSPLAY

Visit the epic Liverpool Comicon event

4 days full board

Thursday to Sunday

Quality Hotel near venue

Exact dates tbc when confirmed for 2026

Top UK Comicon event. Accessible venue

Meet the stars for photos and autographs

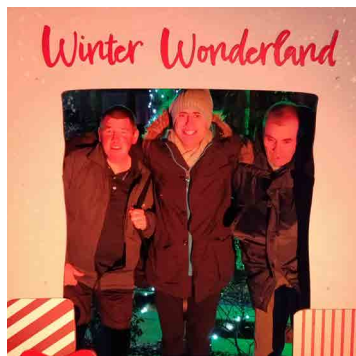
See the incredible characters and costumes

Dress up as your favourite characters (bring own costumes)

Quiet and sensory rooms at event

Departs	19th November	Price	£1,595
Returns	22nd November	Code	B1132

NOVEMBER



WINTER WONDERLAND

Festive magic at Center Parcs Elvedon

5 days full board

Monday to Friday

Woodland lodge accommodation

Brunch with Santa

Santa's woodland village

Enchanted festive light garden

Fun snow zone

Tropical swimming paradise

Festive activities and entertainment

Departs 23rd November Price £1,725

Returns 27th November Code B1133

DECEMBER



WELSH FESTIVE STEAM TRAINS

Stay in a Welsh castle!

6 days full board

Wednesday to Monday

4-star Warners Bodelwydden Castle hotel

Ride on Festiniog Santa Special train

Visit Chester Christmas Market

Beautiful mountain scenery of Snowdonia

Swimming pool and jacuzzi

Evening entertainment and activities including archery

Festive meals and treats

Departs 2nd December Price £1,850

Returns 7th December Code B1134

DECEMBER



POLAR EXPRESS

Steam train festive fun!

5 days full board

Wednesday to Sunday

Quality hotel accommodation in Norfolk

Polar Express steam train ride

Christmas lights and shopping

Santa Special train ride

Pantomime visit

Live music night and festive dinner

Mince pies and treats

Departs 9th December Price £1,695

Returns 13th December Code B1135

DECEMBER



TURKEY & TINSEL

Breakaway into the holiday spirit

4 days full board

Friday to Monday

Quality hotel accommodation in Norfolk

Pantomime visit

Hippodrome circus festive show

Christmas and souvenir shopping

Christmas food and drinks

Carols, games, crafts and activities

Festive goody bags

Departs 18th December Price £1,425

Returns 21st December Code B1136

DECEMBER



CHRISTMAS WITH FRIENDS

Have yourself a merry little Christmas

- 5 days full board
- Wednesday to Sunday
- 4-star hotel accommodation
- Christmas extravaganza
- Festive Cabaret and fun
- Christmas dinner, mince pies and mulled wine
- Visit from Santa with Christmas gifts
- Carols and festive fun
- Games and activities

Departs	23rd December	Price	£2,750
Returns	27th December	Code	B1137

DECEMBER



NEW YEAR PARTY

Party like it's 2027!

- 4 days full board
- Wednesday to Saturday
- 4-star hotel accommodation
- New Year's Eve party
- Highland Piper
- Delicious celebratory meals
- Daily fun activities and games
- Evening entertainment
- Bring in the new year with friends

Departs	30th December	Price	£1,895
Returns	2nd January	Code	B1138

Support

Our experienced staff couriers travel with you to provide the support you need to enjoy a worry free break. Our small group holidays are designed for customers who are happy to join in with group activities and outings. We are not staffed for 1:1 support. We are unable to take away anyone who displays physically challenging or threatening behaviour. Some breaks have limited spaces available for customers with restricted mobility. Please visit our website for more information, and to discuss exact needs please call our office team on 01245 260 330.

BASIC DAILY SUPPORT

Our staff will support you on holiday to undertake your own personal care and daily routines. For example, setting shower temperatures, prompting to brush teeth and making appropriate clothing choices. We do not offer hands-on support for intimate personal care (including continence management). We support with money and daily spending, taking medication, road safety and menu choices. Please let us know about specific needs and routines so that we can offer the most appropriate support. Extra support above the basic level is subject to extra charges.

MEDICATION AND HEALTH CONDITIONS

Our couriers prompt and assist with the taking of medication. Please advise of the level of support required and whether the customer holds their own medications. All medication must be provided in pharmacy prepared blister packs or dosette boxes, be clearly labelled with the customer's name and come with full personalised instructions. We cannot accept medication in any other format. It is the customer's responsibility to come with sufficient medication for the duration of the holiday. Our couriers cannot source or collect medications or prescriptions if they are forgotten. All health conditions must be disclosed. You must inform us in advance if you need to bring any medical aides or equipment.

HEALTH AND SUPPORT PROFILES

To confirm your holiday booking, we must receive a complete Health and Support Profile with the full details of support required. This is to ensure that our customers and their fellow travellers can get the most from their holiday, our staff can support them safely and that the correct supplements are charged. It is your responsibility to provide us with accurate up-to-date information for each holiday booked, and we don't carry-over support profiles from holiday to holiday. The details that must be disclosed include (but are not limited to) support required for:

- Daily routines
- Socialising and communication
- Money and budgeting
- Medical conditions and diagnoses, ie. diabetes, genetic conditions, asthma, epilepsy (seizure response plan required)
- Mobility or physicality
- Continence
- Wandering and road safety
- Diet (dietary requirements or food allergies)
- Medication

Terms and Conditions

Paying the deposit for your holiday means you're accepting our Terms and Conditions of Booking and Travel and entering into a legally binding contract. These are also available on our website. Please read them carefully and ask us to explain anything you're not sure about.

HOW TO BOOK

Call us on 01245 260 330 to discuss availability, suitability, your support requirements and to pay your deposit. Then send us your signed and completed Health and Support Profile. You cannot travel unless we have received this form. Single rooms, door-to-door pickup and extra support are subject to availability and bookable for a supplementary charge.

DEPOSITS - UK DESTINATIONS

Bookings to UK destinations can be secured with payment of a non-refundable deposit of £150 per person per break, with the full balance including booked upgrades and supplements due 90 days prior to departure. If your holiday starts within 90 days of booking the full cost including booked upgrades and supplements is payable straight away.

DEPOSITS - NON-UK DESTINATIONS

Bookings to non-UK destinations can be secured with payment of a non-refundable deposit of £250 per person per break, with the full balance including booked upgrades and supplements due 90 days prior to departure. If your holiday starts within 90 days of booking the full cost including booked upgrades and supplements is payable straight away.

HOW TO PAY

We accept card payments by phone or online, or payment by bank transfer. We accept payments under the Direct Payments and Individual Budget schemes — please speak to your social worker or primary care provider for advice. The full balance is due 90 days before departure.

INSURANCE

You are required to have valid, appropriate travel insurance for the entire duration of your holiday and the destination to which you are travelling, including the UK. It is your responsibility to ensure you have adequate cover. If you travel without insurance all costs for cancellation, curtailment, illness and medical expenses plus loss or damage to your property will be your responsibility. We cannot accept liability for any valuables brought on holiday.

PICK-UP AND DROP-OFF POINTS

Prices include pick up from, and return to, the meeting point confirmed on the itinerary sent to you. Usually, this is in Chelmsford. If you wish to pay for an upgrade to our door-to-door service, please ask for details. Failure to drop off or pick up at agreed times may lead to additional charges.

PASSPORTS AND TRAVEL DOCUMENTATION

You must hold a valid passport for travel outside the UK and for UK holidays which include a flight or cruise. You may require travel authorisations, visas or other documentation for your holiday depending on the destination and date. It is your responsibility to ensure you have a valid passport and the necessary documentation. Your passport must be valid for the entire duration of your holiday and for 6 months after the return date. We recommend checking with the Passport Office and the FCDO website for the latest information on passport requirements. It is your responsibility to organise and cover the cost of any documentation required for travel. For travel to the EU from 2026 you will require an ETIAS. If you are unable to provide a valid passport or the necessary documentation at the time of departure, you will not be able to travel with us. However, you will still be liable for the full cost of your holiday, any pre-booked pickups, or returning you to your home.

MEDICATIONS AND SICKNESS

All medical conditions and diagnoses must be disclosed prior to travel. Full details of current medications including dosage must be provided and all medications must be sent in a holiday blister pack. We cannot accept responsibility for supporting with medications provided in any other format or without full instructions. Our staff cannot source medications or collect prescriptions if medications are forgotten. If an individual does not have the medications they require they may not be able to travel or may need to return home. If medications or support requirements change after completing the Health and Support Profile and before travel we must be informed of changes before the holiday. All customers must provide a 24-hour emergency contact number. If a customer is unwell in a way which increases their support requirements or risks infecting others in the group they must inform us before the holiday and may not be able to travel. Breakaway provides group holidays with customers travelling in a minibus and often also sharing bedrooms and bathrooms. If a customer is suffering from vomiting or diarrhoea or has had an episode of vomiting or diarrhoea in the 48 hours prior to travel they must not travel due to risk of infection to other vulnerable adults. If a customer comes away on holiday and suffers from two or more episodes of diarrhoea or vomiting, unfortunately they will need to leave the holiday group and return home. We may be able to arrange the transport but customers will be liable for the cost. If a customer is unwell or has an accident on holiday, our staff will support them and get in touch with emergency contacts. Depending on the circumstances they may need to return home. Customers should bring a copy of their hospital passport on holiday in case of emergency. Customers should take out travel insurance prior to the holiday and provide us with full details.

VARIATION

Prices are subject to change and should be confirmed prior to booking. We reserve the right to make changes to the activities and transport shown in our brochure without prior notice. Substitutions and alternative plans may occur depending on customers' preferences, weather and unforeseen circumstances. The images used in our brochure and website are illustrative and may not be of the destination or activities described.

FAILURE TO DISCLOSE SUPPORT NEEDS OR HEALTH CONDITIONS

We reserve the right to refuse travel and to curtail trips if your support needs have not been fully disclosed at the time of booking and all support supplements paid for in advance. The full costs of curtailment in these circumstances will be charged to the customer. We reserve the right to curtail any break if a customer displays physically challenging behaviour or makes violent threats towards our staff. Costs incurred through non-disclosure of support needs or failure to supply all required medication and personal hygiene products will be invoiced at the end of the holiday. All costs incurred because of laundering soiled and/or wet clothing and linen will be invoiced at the end of the holiday.

CANCELLATION - UK DESTINATIONS

If for any reason you cancel a holiday booked to a destination within the UK, the following policy will apply and non-refundable payments will become due:

- If you cancel more than 90 days before the start of the holiday you must pay your deposit only
- If you cancel between 90 and 61 days before the start of the holiday you must pay 50% of the full holiday cost including booked upgrades and supplements
- If you cancel between 60 and 31 days before the start of the holiday you must pay 75% of the full holiday cost including booked upgrades and supplements
- If you cancel less than 30 days before the start of the holiday you must pay 100% of the full holiday cost including booked upgrades and supplements

Cancellations are only accepted in writing and will be deemed as accepted on the date they arrive in the office by post, or the date acknowledged by Breakaway if submitted by email. Please note that payments made in respect of holidays that are cancelled for any reason are not transferable to alternative holidays in any circumstances.

CANCELLATION - NON-UK DESTINATIONS

If for any reason you cancel a holiday booked to a destination outside the UK less than 90 days before the start of the holiday you must pay 100% of the full holiday cost including booked upgrades and supplements. Cancellations are only accepted in writing and will be deemed as accepted on the date they arrive in the office by post, or the date acknowledged by Breakaway if submitted by email. Please note that payments made in respect of holidays that are cancelled for any reason are not transferable to alternative holidays in any circumstances.

CONTACT US

You can write to us at: The Lodge, 27 Duffield Road, Great Baddow, Chelmsford, Essex CM2 9RY

You can email us at info@breakawaysupportedholidays.co.uk

You can phone us on 01245 260 330



breakawaysupportedholidays.co.uk



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